

P.O. Box 427
Bloomfield, IN 47424-0427
812-384-4446 or 800-489-7362
www.udwiremc.com

OFFICE HOURS

7:30 a.m.-4:30 p.m. Monday-Friday
Closed Saturday, Sunday and major holidays

STAFF

Chief Executive Officer:
Brian L. Sparks

Manager of Office and Administrative Services:
Laura Johnson

Manager of Marketing and Customer Relations:
Jill Gilmore

Manager of Operations and Engineering:
Shane Smith

Manager of Energy Services:
Darla Truelove

Superintendent:
Bob Wilson

Assistant Superintendent:
Dan Raines

BOARD OF DIRECTORS

District 1 Jack Knust
District 2 President James S. Weimer
District 3 Vice President James A. Jackson
District 4 David L. Stone
District 5 Secretary Roger Shake
District 6 Ronald E. Thompson
District 7 Treasurer Bill Watkins
District 8 Jack Benham

SERVICE INTERRUPTIONS

To report service interruptions, call:
812-384-4446 or 800-489-7362
(day or night)

Please have your location number ready when reporting outages.

Routine questions answered during regular business hours.

OUR MISSION...

"To provide our members with electricity and quality, efficient services, while maintaining a financially healthy and rate competitive position in the industry through teamwork, mutual respect and an on-going commitment to our members."



Touchstone Energy®

CEO'S COMMENTS

It's all about trust

When I was in school, I participated in an exercise which had a lasting effect on me. My teacher told me to stand up while the rest of the class gathered behind me. Then, she told me to close my eyes, cross my arms and fall backwards. She said the rest of the students would catch me before I hit the floor. Although it was hard to keep my eyes closed, I had to trust my classmates to catch me. We called this exercise the "trust-fall."

The valuable lesson from the trust-fall exercise is that you learn how to trust others, and you learn how to be trusted. When you're part of a team, everyone supports one another to make sure no one falls. And a team can achieve something greater than any individual can. In a very simple way, the trust-fall teaches how to respond when someone is depending on you.

As the CEO of Utilities District of Western Indiana REMC, I understand the responsibility of stewardship. In today's changing world, the board of directors and I carefully evaluate current issues and future actions. That way, we make sensible and effective decisions with the co-op's financial and other resources.

Material costs have been rising. Utility poles, trucks, transformers and other distribution materials, and related equipment costs rose 98 percent in the last decade. Coal, fuel oil and other resources used to produce electricity have risen as well in recent years, and



Brian Sparks
UDWI REMC CEO

are expected to jump 50 percent in the next few years. And environmental regulations are requiring millions of dollars of investment in power plants in Indiana.

Along with rising expenses, it costs more to deliver electricity to rural areas. When there are fewer people per mile of line, there are fewer people to share the expenses of installation, materials, maintenance and transmission costs.

We may not be able to change the impact of new, added costs, but all of us can change the way

we think about using electricity. By managing how and when we use electricity, we can help hold down the cost of power. That's why we're asking you to join us to "Team Up To Power Down."

Visit www.facebook.com/TeamUpToPowerDown and click the "Like" button today to join the team. We'll keep you informed about why power costs are rising and provide you with energy-saving tips to help you better manage how you use electricity.

As your local, not-for-profit, electric cooperative, we are owned by the people we serve. Rates are set to cover the cost of doing business, not to generate profits for shareholders.

Much like the trust-fall exercise, we're all on the same team. We have to trust one another. I'll trust that you'll do your part to manage your electricity use, and you can trust UDWI REMC that we'll be good stewards of the co-op's resources.

2012 Annual Meeting location change!

SATURDAY, MARCH 24

**WHITE RIVER VALLEY GYMNASIUM
SWITZ CITY**

**More annual meeting details
to come in the next few months!**

**Members —
you have a voice at YOUR
annual meeting!**

REMC to sponsor annual Youth Tour

Feb. 15 is the deadline for students to submit their applications for Indiana's Rural Electric Cooperative Youth Tour to Washington, D.C. This program allows electric cooperatives from around the state to sponsor young people to be part of a nationwide delegation of more than 1,500 students sent by cooperatives all across the country.

Each year, UDWI REMC selects local students to participate in the tour. The tour will begin June 13 when the young people arrive in Indianapolis and will end with their return from the nation's

capital on June 21. Transportation, meals and room accommodations are all included in the trip.

Trip applicants must:

1. Be a resident family member of a UDWI REMC consumer.

2. Have completed his/her junior year in high school and be enrolled as a high school senior at the time of the trip.


3. Have completed an official form available at UDWI REMC or from his/her high school office.

4. Have written an essay of less than 150 words. The essay should discuss the benefits of an electric cooperative.

5. Have submitted a copy of his/her high school transcript with the application.

A panel of judges will make the selection of our trip participants. The selection will be based on personal achievement (both school and non-school activities), scholastic record and essay.

Applications must be returned to UDWI REMC by Feb. 15. To receive a Youth Tour to Washington, D.C., application form or to receive more information about the trip, please call the co-op at 812-384-4446 or toll-free at 800-489-7362.



*Still Blazing the Trail –
One Partnership at a Time.*

Cooperatives BUILD a BETTER WORLD



Celebrate International Year of Cooperatives in 2012

Incentive programs announced for 2012

Because your REMC wants to help you save energy and money in your home, we provide incentives to help you manage your energy costs. If you have questions about any of these incentives, please call our office at 812-384-4446 or 800-489-7362.

TOGETHER WE SAVE!

REBATE REQUIREMENTS

All incentive requests must be received within 30 days of unit installation. Members should send a completed incentive application form (available at the REMC) and a copy of the receipt to the REMC address below.

WHERE TO MAIL REBATE INFORMATION

Mail incentive information (including REMC account number) to:
Utilities District of Western Indiana REMC
P.O. Box 427, 1666 W. State Road 54
Bloomfield, IN 47424

W A T E R H E A T E R S

New homes

- Free 40- or 52-gallon standard electric water heater. (80-gallon electric water heaters are available for \$200.)
PLEASE NOTE: Energy management signup is required to receive incentive.
- \$400 instant incentive for members purchasing a hybrid water heater.

Existing homes

- \$50 instant incentive for members purchasing a standard water heater at UDWI.
PLEASE NOTE: Energy management signup is required to receive incentive.
- \$400 instant incentive for members purchasing a hybrid water heater.

HEAT PUMPS AND CENTRAL AIR CONDITIONERS

Air-to-air/dual fuel heat pumps

(Units must be a minimum of 14 SEER.)

New and existing homes

Efficiency incentive for members installing air-to-air heat pumps with electric resistance, gas, propane or oil backup — with a copy of the paid receipt, detailing serial and model numbers, tonnage and backup KW (if applicable).

Central air conditioners

(Units must be a minimum of 14 SEER.)

New and existing homes

Efficiency incentive for members installing central air conditioners — with a copy of the paid receipt, detailing serial and model numbers.

Incentive amounts

SEER rating	Heat pump	Central A/C
14/15 SEER	\$300	\$200
16 SEER	\$350	\$250
17 SEER	\$400	\$300

Geothermal

New and existing homes

\$1,500 efficiency incentive and a free 40- or 52-gallon electric water heater for members installing a geothermal heat pump — with a copy of the paid receipt, detailing serial and model numbers, tonnage and backup KW.

(80-gallon water heaters are available for \$200 with installation of a geothermal heat pump.)

**Contact UDWI REMC for more information on our incentive programs.
Energy-efficiency information can be found at togetherwesave.com.**

CO-OP NOTES

Rate schedule

Schedule "R" – residential service

Rate Schedule (as of April 1)

Consumer charge.....\$32 per month

June, July, Aug.\$0.12 per kWh

Dec., Jan., Feb.\$0.11 per kWh

March, April, May, Sept., Oct., Nov.

.....\$0.08769 per kWh

The above rates are subject to a Purchased Power Cost Adjustment Tracking Factor, in accordance with the order of the Indiana Utility Regulatory Commission, approved Dec. 17, 1976, in Cause No. 34614, and fuel adjustment clause.

Budget billing

Our BUDGET BILLING PLAN allows you to budget your payments over the course of the year to improve your financial planning. With our BUDGET BILLING PLAN, you know each month exactly how much your electric bill is going to be.

The monthly billing amount is determined by averaging the kilowatt-hours used for the previous 12 months, and the payment is figured using the current rates. The member agrees to pay the budgeted amount each month for 11 months. However, actual use is recorded on each month's billing statement to allow the member to track his or her use throughout the year. In the 12th month, the member either pays the difference in what was actually used, or receives a refund if there is an overpayment.

The BUDGET BILLING PLAN is offered to members who have had electric service with the co-op for at least one year.

Applications for BUDGET BILLING are available throughout the year; however, members can only join the program from April 1 through Sept. 15. June is the first billing month of the program, with May being the 12th, or settlement, month.

For more information about UDWI's BUDGET BILLING PLAN call **384-4446** or **800-489-7362**.

Payment options:



We accept Mastercard, Visa, Discover, and American Express credit and debit cards for payment.

Pay your electric bill online with just the click of the mouse. 1. Go to www.udwiremc.com 2. Click a) Log in or b) create a new account **Be sure to provide a valid e-mail address 3. Go to the Pay Your Bill option. (The amount of your bill will be displayed). 4. You will be asked to provide your credit card information — **including expiration date**. 5. Click on the Submit button. 6. You will receive an e-mail confirmation (to the address you provided) once your payment is processed.

If you are interested in paying your electric bill online, please call 812-384-4446 or 800-489-7362 to verify your password before logging on.



EMPLOYEE MILESTONES CELEBRATED

At the close of each calendar year, UDWI REMC takes a moment to honor employees and directors who have attained service milestones in their careers at your electric cooperative.

The knowledge and experience of our employees and directors are among the greatest assets we are able to offer our members. Thank you to this year's honorees for their dedication and longevity!

Employees and directors celebrating anniversaries

Jeannette Adkins	20 years
Connie Burris	40 years
Jordan Clark	5 years
Jeremy Feltner	10 years
Amanda Graves	10 years
Jack Knust, director (District 1)	10 years
Cory Lutz	5 years
Dave Patterson	5 years
Tom Sparks	25 years
Johnathan Sutton	10 years

Congratulations!

EMPLOYEES OF THE MONTH

Dear REMC,

I wanted to thank Megan Toon and Bruce Wilson for their prompt and courteous service. I had a limb down over my power line leading into the house. I called Megan and Bruce was there the next day to remove it. Even though I still had power to my home, I really appreciate the quick response time and their concern to look into the problem before it became an outage.

Sincerely,

Brian Frederick



Megan Toon



Bruce Wilson



Have you received outstanding service from an employee at UDWI REMC? If so, let us know. Your comment could determine our next *Employee of the Month*. Send a note to: UDWI REMC, c/o CEO Brian L. Sparks, P.O. Box 427, Bloomfield, IN 47424 or via e-mail at remc@udwiremc.com.

SPACE HEATER SAFETY

Improperly used space heaters are responsible for 4 out of 5 home-heating fire deaths. If you need to use a space heater in your home or workplace, you can protect yourself and those around you by following a few basic safety tips.

- Always put space heaters on level floors made from a hard surface.
- Keep the space heater at least three feet from any materials that can burn, including curtains and drapes, upholstery, bedding, clothing, paper, cardboard, aerosol cans, and flammable liquids.
- If you're using an electric space heater, plug it directly into a wall socket.
- Do not leave the heater on while you are asleep, when you leave your home or workplace, or when you're in another part of the building.
- Be sure that the space heater has a switch that will shut the device off if it tips over.
- If the space heater is not working correctly, or if it is missing knobs, feet, or other parts, either replace it or bring it to a professional for repairs.
- ONLY use the approved fuel designed for your heater.

Source: National Safety Council