



Co-op Chronical



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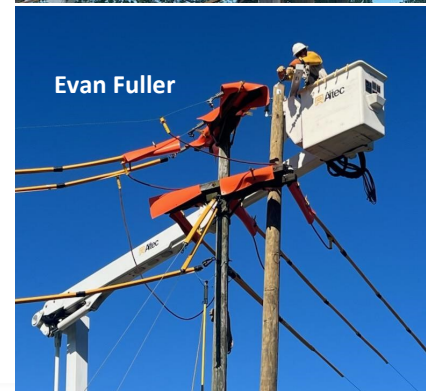
September/October 2022

From Apprentice to Journeyman Lineman

In late July, UDWI REMC Apprentice Linemen Evan Fuller and Will Padgett completed another milestone in the intensive 4-year training program to become a journeyman lineman. The 8-hour final observation of official training was performed on a 7,200-volt live line. This specialized training helps ensure the highest level of safety for our linemen and members. Will is now working to accumulate 8,000 hours of on-the-job training, and Evan has completed his training and is now a journeyman lineman at UDWI. Join us in congratulating them both on this major achievement!



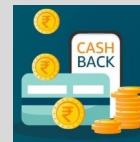
Will Padgett



Evan Fuller

Did You Know?

Members who sign up to receive electronic billing statements and opt-in for automatic payments from a checking or savings account can save money on their electric bill every month! Eligible accounts can receive a bill credit of \$2 per account every month.



For more information on this bill credit, please contact customer service Monday – Friday from 7:30 a.m.—4:30 p.m. at 812-384-4446 or 800-489-7362, or email memberservice@udwiremc.com.

Your electric cooperative listens.

Help us provide reliable service.

As a residential member-consumer, the better we understand you, the better we can serve you. That's why Utilities District of Western Indiana REMC occasionally surveys our members to identify emerging trends in power usage.

With the help of SMARInsights, an independent research firm, we are conducting an online survey to identify the types of heating and cooling systems, electronic devices and appliances you use. This will help us develop plans to provide reliable and efficient electric service throughout our communities.

Participants in the survey will be entered for a chance to win one of five \$100 Amazon e-gift cards.



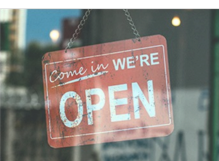
« Scan this QR code with your smartphone or visit the link below to participate in the survey!
smarinsights.study/UDWIREMC

Please have your account number available before starting the survey.

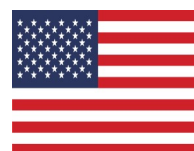


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OFFICE INFORMATION



The UDWI REMC office lobby is OPEN for all business. Hours of operation are Monday through Friday 7:30 AM to 4:30 PM. Masks are encouraged. Visitors should continue to maintain proper social distancing. Let's continue to keep everyone safe & healthy!



Upcoming Holiday Closings:

- Veterans Day—November 11, 2022
- Thanksgiving—November 24-25, 2022
- Christmas—December 22-26, 2022
- New Year's Day—January 2, 2023

June 2022 Community Fund Recipients

The following organizations were awarded grants from the UDWI REMC Community Fund. Thank you to those members who contributed to this worthwhile program!

- Bloomfield Cemetery Association
- Bloomfield Chamber of Commerce
- Blue Ribbon Beef Club
- Clay County Humane Society
- Crossroads Ranch, Inc.
- Friends of the Library
- God's Hands In Action
- Hoosiers Feeding the Hungry
- Knights of Columbus Council #1166
- Lyons Community Food Pantry
- Night to Shine—A Tim Tebow Foundation
- Open Arms Family and Educational Services
- Pregnancy Choices



New Text Alert System

UDWI launched a new text message alert system in August to provide members with another tool to receive important account information and urgent outage alerts. All UDWI members with cell phone numbers on file were automatically enrolled in the text message system and should have received a text message the week of August 15.



If you did not receive this text message but want to be enrolled, call our office at (812) 384-4446 to ensure your cell phone number is attached to your account. If you do not wish to receive text alerts, you can simply reply "QUIT" to opt out at any time. Members may also reply with words like "OUT" to report an outage, "STATUS" to receive updates on alerts in their area, and "HELP" for more information. UDWI hopes this new system provides members with even more opportunities to receive real-time information to keep you informed! If you have any questions about this new system, please contact us!

Applications are being accepted from non-profit businesses and organizations for the next round of Community Fund grants until September 14, 2022.

EMPLOYEE SPOTLIGHT —Cody English

How long have you worked at UDWI REMC? 14 years

Current position: Journeyman Lineman

What is your favorite part of working at the co-op? Hanging with the guys (other linemen)

Memorable moment(s) at work: The flood of 2008

What are your hobbies? Hunting, fishing, coaching sports

What are your pet peeves? Laziness

Favorite Food & Drink: Lasagna and water & coffee

Random fact(s) about me: I'm an introvert



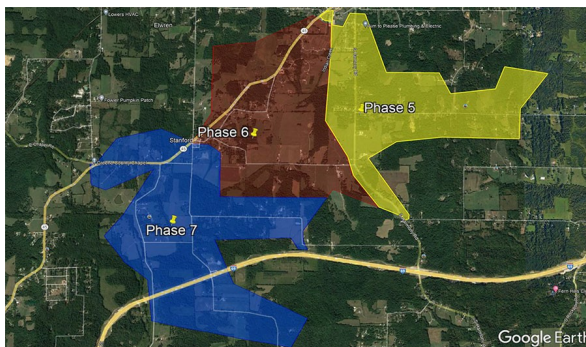
Meet
Cody

Smithville & UDWI REMC Partnership Update

The Smithville Fiber Project continues to move forward as more members are provided with fiber to their homes. Members can take advantage of the early sign-up option for all future fiber locations by visiting www.smithville.com or calling (800) 742-4084 to pre-register for services.

Below is the status for the various phases:

- ◊Phase 1, 2, & 3 Complete and installing customers.
- ◊Phase 4 Installation for customers beginning.
- ◊Phase 5 & 6 Design is complete and construction is ready to begin.
- ◊Phase 7 (final phase) Still on-track to be done in 2022.



Meter Testing Continues

UDWI REMC meter technicians continue with routine meter tests in our entire service territory and will do so over the next few years.

Each employee will be driving a white utility van with our logo placard. Be sure to identify these items before approaching any vehicle that may be in your area. Report suspicious behavior to your local law enforcement office.

"Like" us on Facebook to stay up to date on current testing locations.

